



PROJECT CONTROLS CONFERENCE 2017 – Presentation Summary Template

Title: Project Controls Framework for TMR

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Summary:

The purpose of the TMR's Program Controls team is to fundamentally support the successful delivery of the Queensland Transport and Roads Investment Program (QTRIP). The team work collaboratively with planning and delivery areas across the state to improve, and enable a consistent application of project and program controls. The aim is to improve the controls capability, competency, quality, accuracy and governance across the extensive program of works.

The key priorities for this team include:

- Enhance programs controls maturity through competency and capability improvements
- Improve project forecasting and finalisation performance
- Develop and implement clear set of processes, procedures and standard templates through a consolidated Controls Framework
- Work with departmental business partners to provide training and support to TMR in controls systems and procedures.

This presentation will outline TMR's journey in implementing some Program Management and Delivery initiatives to improve the development, delivery and performance management of our programs and projects. Paul will discuss the following:

- Need

An assessment in 2014 highlighted that TMR needed to improve processes, systems, reporting, capability and competency in Project and Program Controls. This included forecasting, finalisation, scheduling, risk, governance, project administration, financial and change management.

At the time, the Transport Network Reconstruction Program (TNRP) – the largest consolidated program of works in TMR's history was nearing completion and it was imperative to benefit from the Program's success by adapting and embedding TNRP's controls learnings into business as usual Controls. This involved documenting and implementing TMR's new Controls Framework.



- Objective

Establishment of a robust statewide Controls Framework to ensure planning and delivery areas (project managers and controls teams) continue to effectively support their management teams or governing bodies. Additionally, a clear and consistent approach will enable the Program Management and Delivery (PMD) Program Controls team to meet the ever growing state level reporting requirements.

- Solution

Develop and implement a Controls Framework that aligns to, and supports business objectives and provides functional specifications for a major change to controls systems and aligns with the implementation of a Program Delivery Framework.

This presentation will demonstrate that continuous improvement is essential; change management in a live project / program environment is challenging; and that subject matter experts and users must be part of the journey, and the solution.

Keywords: planning, project, program, controls, management, risk, forecasting, finalisation, scheduling, risk, assurance, governance, administration, financial and change management